

## AVOIDING MOVING SCAMS

Just because a mover's ad says they are licensed and insured does not mean that they are licensed and regulated through the Nevada Transportation Authority (NTA).

*“Ask your mover if they have a Certificate of Public Convenience and Necessity,”* says NTA Chairman Andy MacKay. *“The CPCN shows that the moving company has been granted the authority to operate as an intrastate mover by the State of Nevada.”*

- **Verify.** Check the company's registration and background. Verify that they have the proper certification, specifically a CPCN.
- **Get it in writing.** Don't release your belongings without an in-person, written estimate. Verbal estimates are not binding.
- **Go beyond price.** Don't hire a mover just because they are the cheapest bid. A low bid is not an indicator of reliability.
- **Insist on an in-person visit.** If a mover refuses to visit you in person to take a look at your belongings, they can't accurately assess your needs.
- **Watch for 'red flags'.** Unmarked trucks or common rental trucks, documents with no logo or an unprofessional-looking logo, unprofessional attire, and companies with a different name than the company you originally contacted are all indicators that the mover may be unscrupulous.

For further information on hiring a mover, visit <http://movingscam.com/>. If you have been the victim of an illegal household goods mover, contact the Nevada Transportation Authority at <http://tsa.nv.gov/Movers.htm>.